





12/9/2015







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# **Objectives**

By the end of the webinar, you will be able to

- design retrospective pretest questions.
- analyze and report data gathered using this method.
- use the evaluation data for training accountability, improvement, or planning.





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what • how • why is the retrospective pretest method?

what · how · why

#### **Retrospective pretest**

Respondents rate their knowledge, skill, attitude, or behavior before and after an intervention in a single data collection event



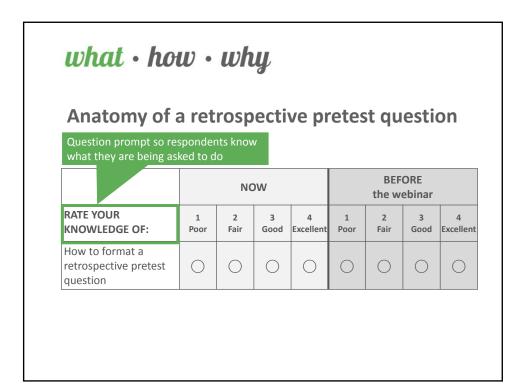
Any planned effort that is designed to produce specific changes in people's thoughts, feelings, or behaviors\*



4

\*Mathison, S. (2005). Encyclopedia of evaluation. Thousand Oaks, CA: Sage.





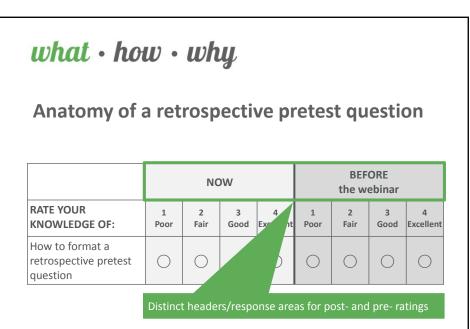
#### Anatomy of a retrospective pretest question

		NC	)W				ORE ebinar	
RATE YOUR KNOWLEDGE OF:	1 Poor	2 Fair	3 Good	4 Excellent	1 Poor	2 Fair	3 Good	4 Excellent
How to format a retrospective pretest question	0	0	0	0	0	0	0	0

Aspect of participant's knowledge, skill, attitude, or behavior that you need to measure in order to assess the quality or outcomes of an intervention



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#### what · how · why Anatomy of a retrospective pretest question BEFORE NOW the webinar **RATE YOUR** 1 2 3 4 1 2 3 **KNOWLEDGE OF:** Poor Fair Good Excellent Poor Fair Good Excellent How to format a retrospective pretest $\bigcirc$ $\bigcirc$ $\bigcirc$ question Rating scale: Response options arranged in hierarchical order



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#### 2 for 1: The Retrospective Pretest Method for Evaluating Training

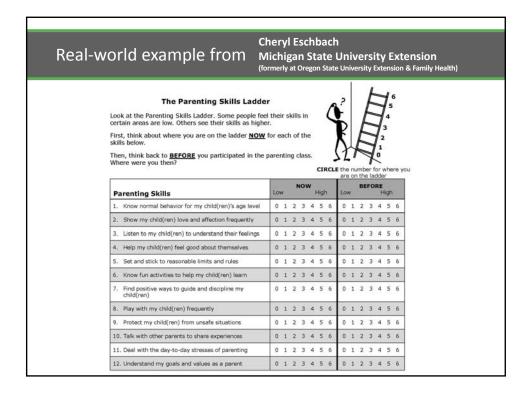
			Jessica Crow	rell.	
Rea	al-world ex	ample from		Disease Control ar	nd Prevention
		rate your ess climate-chang BEFORE beginning			r health
	1 Low	2	3 Medium	4	5 High
b.		ess climate-chang AFTER implement			r health
	1 Low	2	3 Medium	4	5 High
•	ntributed to the land of the land on Envi Data on Envi April 2014 grand National Clin Collaboration	creased, please clais increase in abilivered by the CD ronmental Public rantee meeting at late Assessment in with other gran DC facilitated coll	ility: C's Climate & Health tracki t the CDC regional outlo tees	Health Program	

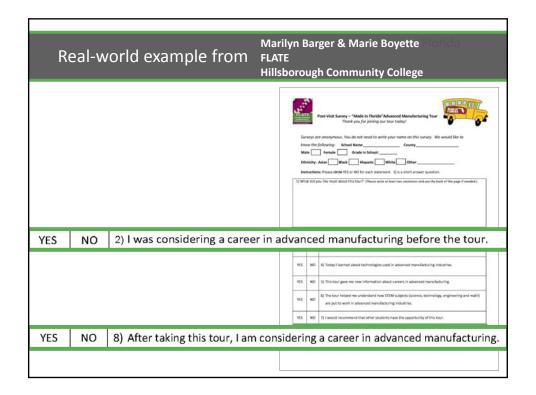
#### Sharon Gusky, Real-world example from **Northwestern Connecticut Community College** After the workshop Prior to the workshop Very Weak Average Strong Weak Strong Average Weak Strong Weak Strong Rate your ability to define the term $\bigcirc$ metacognition Rate your knowledge of metacognition $\bigcirc$ $\bigcirc$ $\bigcirc$ practices that can be used with students



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#### 2 for 1: The Retrospective Pretest Method for Evaluating Training

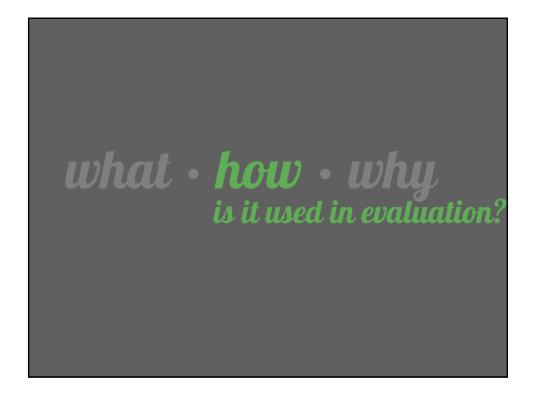


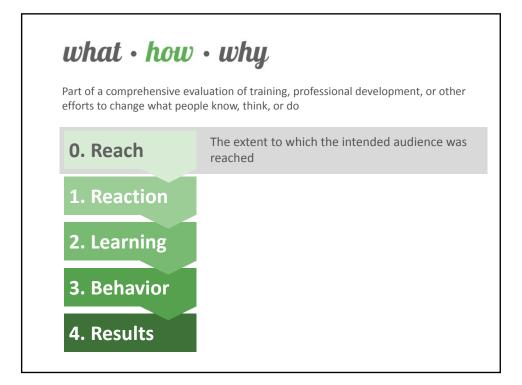




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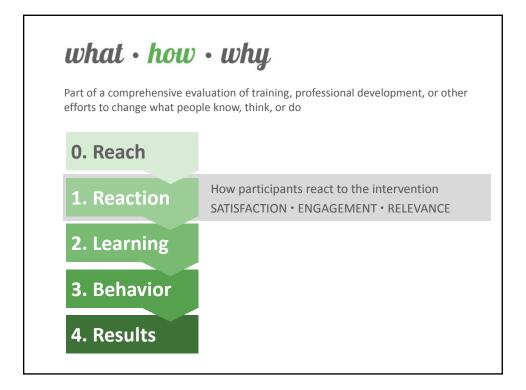
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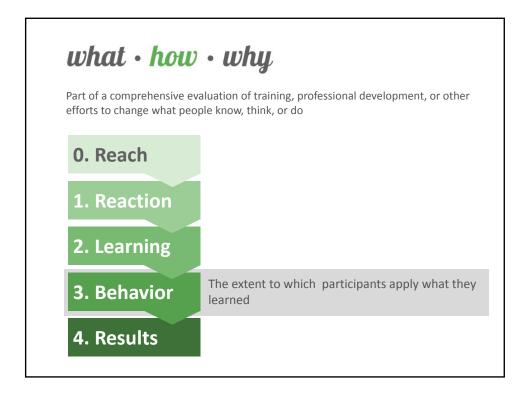
#### 2 for 1: The Retrospective Pretest Method for Evaluating Training





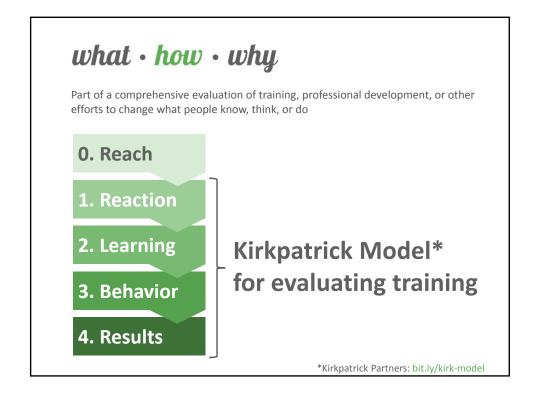


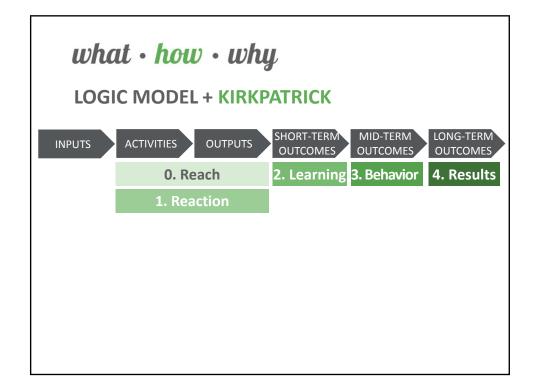
#### 2 for 1: The Retrospective Pretest Method for Evaluating Training



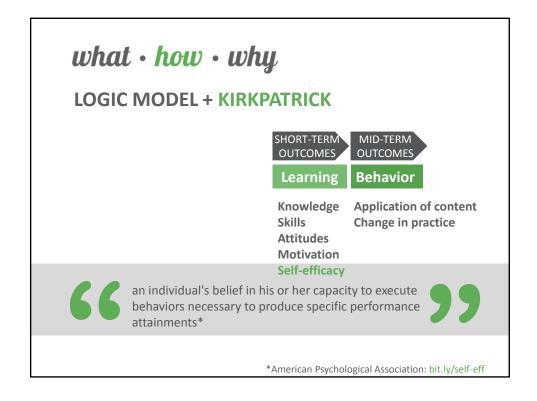
# Part of a comprehensive evaluation of training, professional development, or other efforts to change what people know, think, or do O. Reach 1. Reaction 2. Learning 3. Behavior The extent to which intended outcomes occur

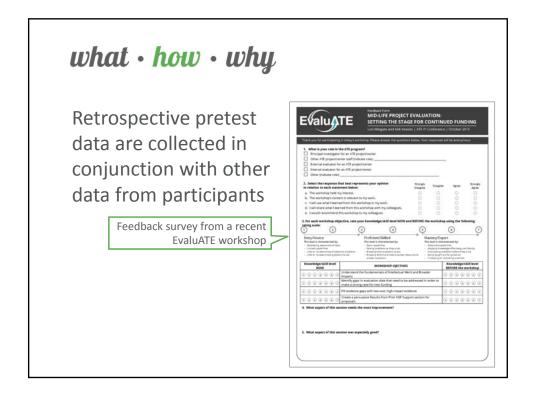




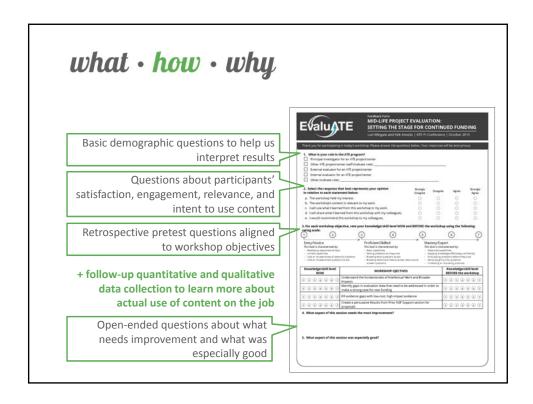












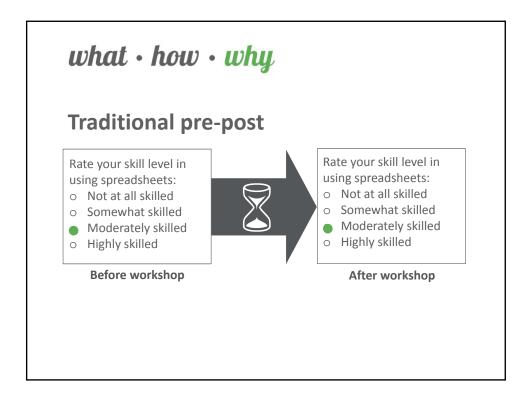




✓ Reduces response-shift bias

# I didn't know what I didn't know. 3





#### **Retrospective pretest**

Rate your skill level in using spreadsheets:

#### NOW

- Not at all skilled
- Somewhat skilled
- Moderately skilled
- o Highly skilled

#### **BEFORE** the workshop

- o Not at all skilled
- Somewhat skilled
- o Moderately skilled
- Highly skilled

After workshop



- ✓ Reduces response-shift bias
- ✓ Convenient
- More accurate than traditional pre-post selfassessments
- ✓ Versatile
- ✓ More acceptable to adult learners

\*Adapted from University of Wisconsin-Extension (2005). Quick Tips 28.

# an imperfect, but useful tool 33

Theodore Lamb
 Center for Research and Evaluation,
 Biological Science Curriculum Study

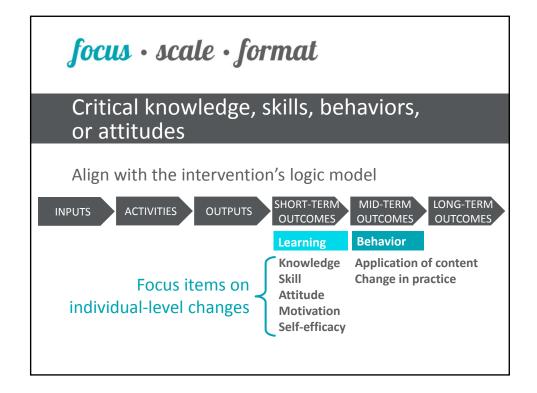


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# focus · scale · format

#### **KNOWLEDGE**

Rate your knowledge of ... What is your level of expertise ...

#### **SKILL**

Rate your ability to ... Rate your proficiency in ...

#### **ATTITUDE**

How important is ...
To what extent do you agree ...

#### **MOTIVATION**

How likely is that you will ...
To what degree are you committed to ...

#### **SELF-EFFICACY**

Rate your confidence in ...



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**BEHAVIOR** 

How often do you ...



## Likert scales

#### **AGREEMENT**

strongly disagree - disagree - agree - strongly agree

#### **FREQUENCY**

never-rarely-sometimes-often-always

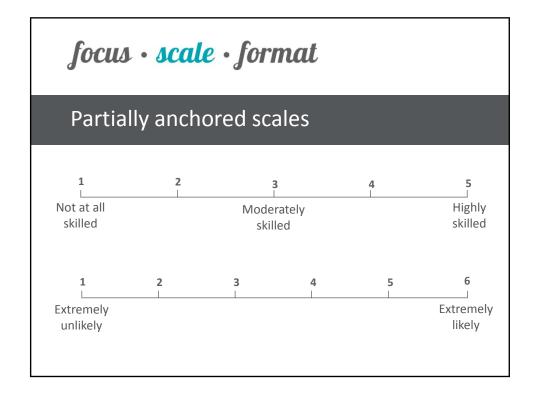
#### **IMPORTANCE**

Not all important – slightly important – moderately important – very important – extremely important



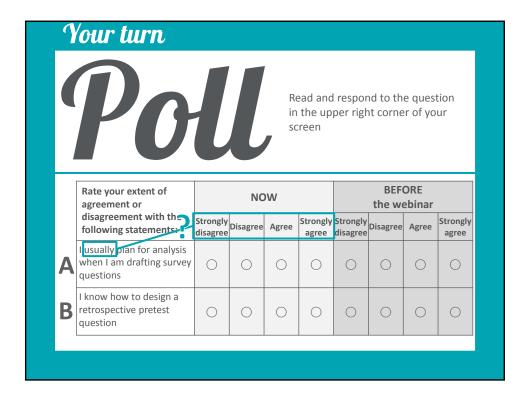
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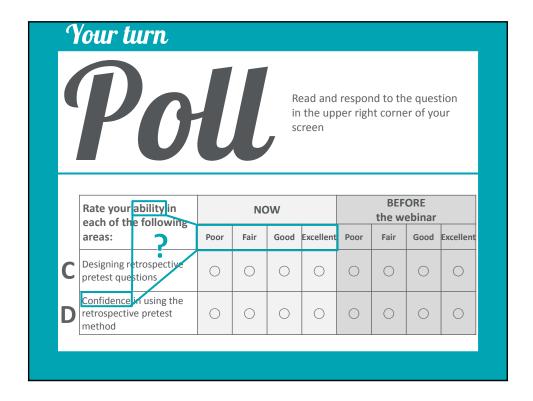
2 for 1: The Retrospective Pretest Method for Evaluating Training





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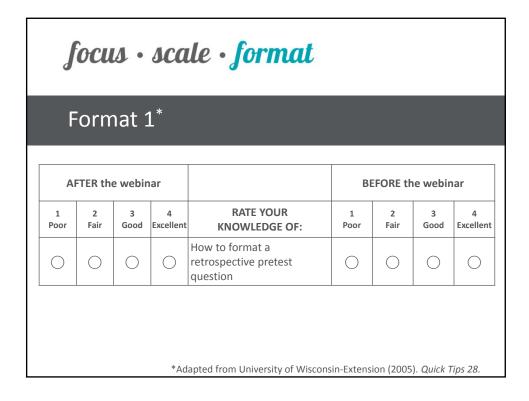
# focus & scale

Make sure they make sense together!





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## Format 2\*

		NC	)W			BEF	ORE ebinar	
RATE YOUR KNOWLEDGE OF:	1 Poor	2 Fair	3 Good	4 Excellent	1 Poor	2 Fair	3 Good	4 Excellent
How to format a retrospective pretest question	0	0	0	0	0	0	0	0

\*Adapted from University of Wisconsin-Extension (2005).



# Format 3\*

Rate your knowledge of how to format a retrospective pretest question:	1 Poor	2 Fair	3 Good	4 Excellent
a. <i>After</i> the program	0	0	0	
b. <i>Before</i> the program	0	0	0	0

\*Adapted from University of Wisconsin-Extension (2005).

# $focus \cdot scale \cdot format$

**INSTRUCTIONS:** For each item below, rate your knowledge NOW and what it was BEFORE this webinar.

	N	ow			BE	FORE th	is webi	nar
1 Poor	2 Fair	3 Good	4 Excellent	RATE YOUR KNOWLEDGE OF:	1 Poor	2 Fair	3 Good	4 Excellent
0	0	0	0	How to format a retrospective pretest question	0	0	0	0
0	0	0	0	The life history of Anakin Skywalker	0	0	0	0



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**INSTRUCTIONS:** For each item below, rate your knowledge NOW and what it was BEFORE this webinar.

	N	ow			BEI	FORE th	is webi	nar
1 Poor	2 Fair	3 Good	4 Excellent	RATE YOUR KNOWLEDGE OF:	1 Poor	2 Fair	3 Good	4 Excellent
0	0	0	0	How to format a retrospective pretest question	$\bigcirc$	0	0	0
0		0		The life history of Anakin Skywalker	0	0	0	

Use between 4 and 7 response categories

Format guidance adapted from University of Wisconsin-Extension (2005). Tip Sheet 28

# focus • scale • format

**INSTRUCTIONS:** For each item below, rate your knowledge NOW and what it was BEFORE this webinar.

	N	ow			BE	FORE th	is webii	nar
	Use	form	atting	to distinguish <i>po</i>	st and	pre i	tems	
0	0	0	0	How to format a retrospective pretest question	0	0	0	0
0	0	0	0	The life history of Anakin Skywalker	0	0	$\circ$	$\circ$

Format guidance adapted from University of Wisconsin-Extension (2005). Tip Sheet 28



**INSTRUCTIONS:** For each item below, rate your knowledge NOW and what it was BEFORE this webinar.

	N	ow <del>&lt;</del>	P	lace post-interver	ntion i	tem f	irst	
Poor	Fair	Good	Excellent	RATE YOUR KNOWLEDGE OF:	Poor	Fair	Good	Excellent
0	0	0	0	How to format a retrospective pretest question	0	0	0	0
0	0	0	0	The life history of Anakin Skywalker	0	0	0	0

Format guidance adapted from University of Wisconsin-Extension (2005). Tip Sheet 28

# $focus \cdot scale \cdot format$

INSTRUCTIONS: For each item below, rate your knowledge NOW and what it was BEFORE this webinar.

Provide clear instructions

	N	ow			BE	FORE th	is webi	nar
Poor	Fair	Good	Excellent	RATE YOUR KNOWLEDGE OF:	Poor	Fair	Good	Excellent
0	0	0	0	How to format a retrospective pretest question	0	0	0	0
0	0	0	0	The life history of Anakin Skywalker	0	0	0	0

Format guidance adapted from University of Wisconsin-Extension (2005). Tip Sheet 28

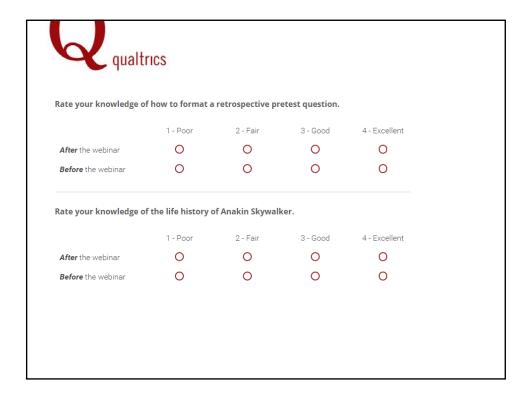


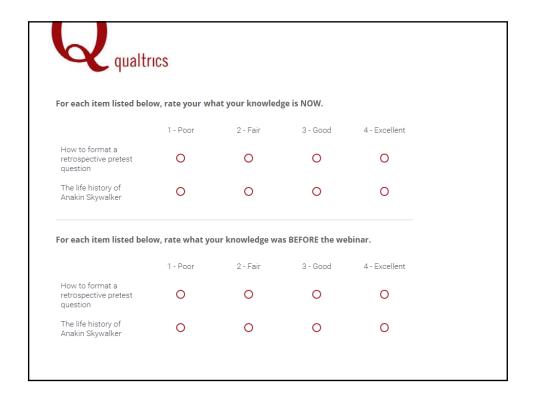


			NOW			BEFOR	E the wel	oinar
	1 Poor	2 Fair	3 Good	4 Excellent	1 Poor	2 Fair	3 Good	4 Excellent
ow to format a retrospective etest question	0	0	0	0	0	0	0	0
ne life history of Anakin Sywalker	0	0	0	0	0	0	0	0
,					I			



#### 2 for 1: The Retrospective Pretest Method for Evaluating Training







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#### 2 for 1: The Retrospective Pretest Method for Evaluating Training







# analysis · visualization

#### **Frequency Distribution of Ratings**

Participants' ratings of their knowledge of how to format a retrospective pretest question\*

Rating scale	Number of res			e webinar			
Rating	Number	Percentage	Number	Percentage			
1 – Poor	12		of responden				
2 – Fair	34	rating level - PRE and POST					
3 – Good	21	28%	37	49%			
4 – Excellent	8	11%	24	32%			
Total	75	100%	75	100%			

<sup>\*</sup>Fictional data

# analysis · visualization

#### **Frequency Distribution of Ratings**

Participants' ratings of the question\* Most participants rated their POST-WEBINAR knowledge as good or excellent

	BEFORE the	webinar	AFTL	nar
Rating	Number	Percentage	Number	entage
1 – Poor	12	16%	2	3%
2 – Fair	34	45%	12	16%
3 – Good	21	28%	37	49%
4 – Excellent	8	%	24	32%
Total	75	%	75	100%

Most participants rated their PRE-WEBINAR knowledge as *fair* or *good* 



# analysis · visualization

#### **Frequency Distribution of Change Scores**

Participants' ratings of their knowledge of how to format a retrospective pretest question\*

	Change score					
	0	+1	+2	+3		
Percentage of respondents	2%	17%	55%	26%		

More than half of participants rated their POST-WEBINAR knowledge as two levels higher than their PRE-WEBINAR knowledge

# analysis · visualization

#### Means

Use mainly to identify relative strengths and weaknesses and overall patterns

NOW					BEFORE this webinar			
1 Poor	2 Fair	3 Good	4 Excellent	RATE YOUR KNOWLEDGE OF:	1 Poor	2 Fair	3 Good	4 Excellent
<b>3.6</b> r				How to format a retrospective pretest question	2.5			
2.0				Life history of Anakin Skywalker	2.0			





# analysis · visualization

{Next examples are from a recent EvaluATE workshop}

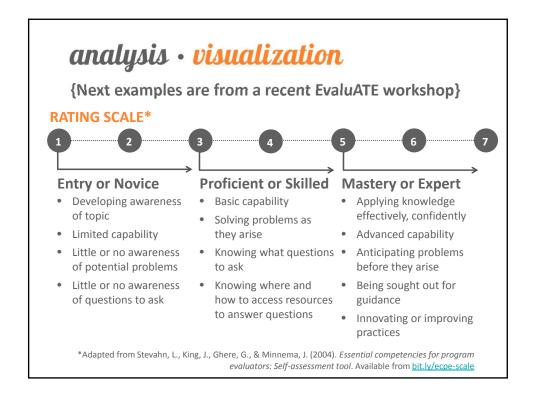
Understand the fundamentals of Intellectual Merit and **Broader Impacts** 

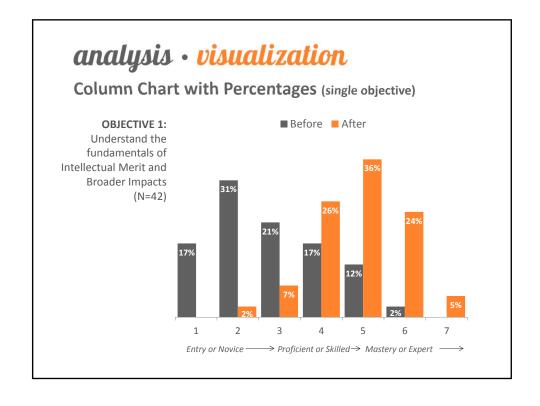
Identify gaps in evaluation data

Fill evidence gaps with low-cost, high-impact evidence

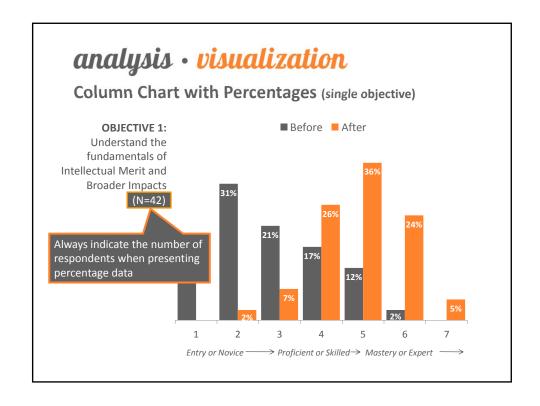
Fill evidence gaps with Create a persuasive Resection for proposals Create a persuasive Results from Prior NSF Support

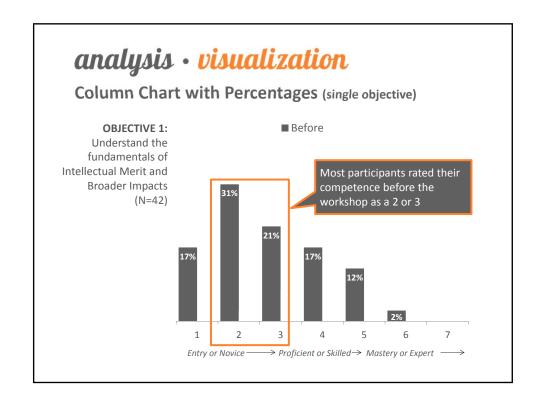




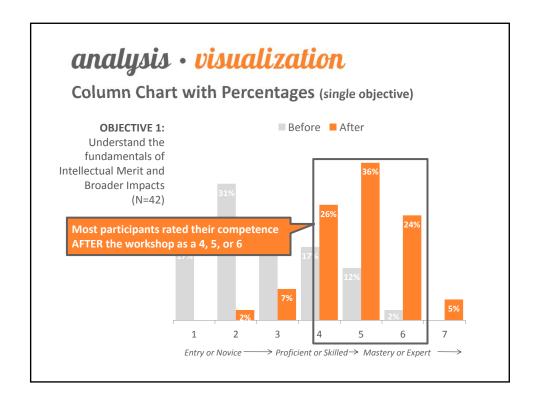


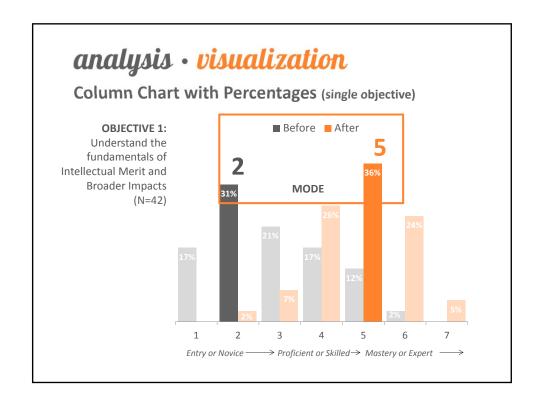




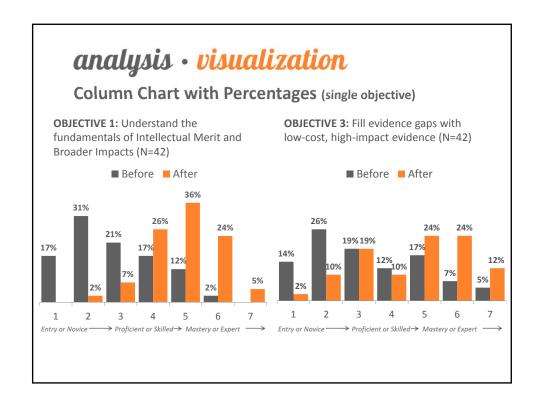


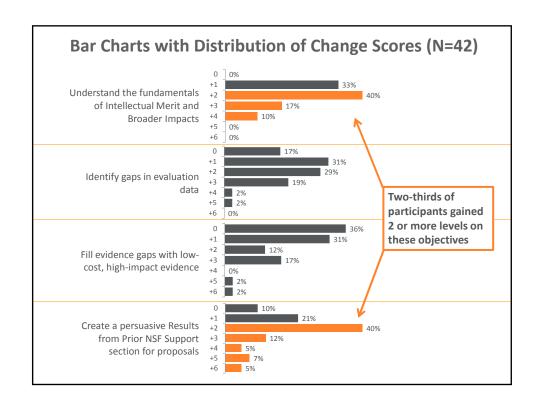




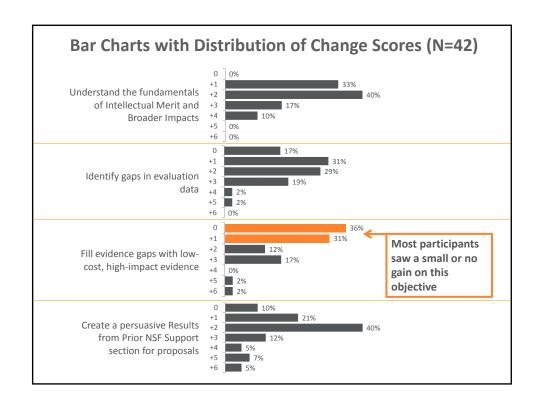


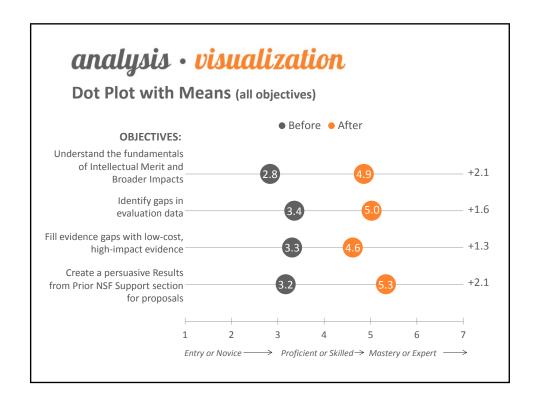






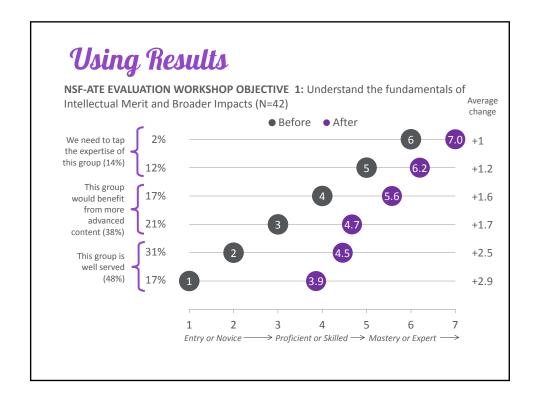




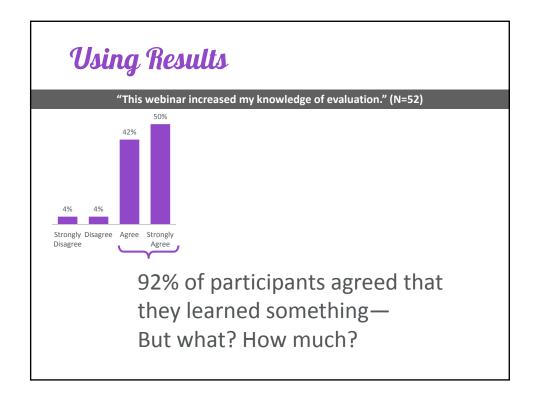


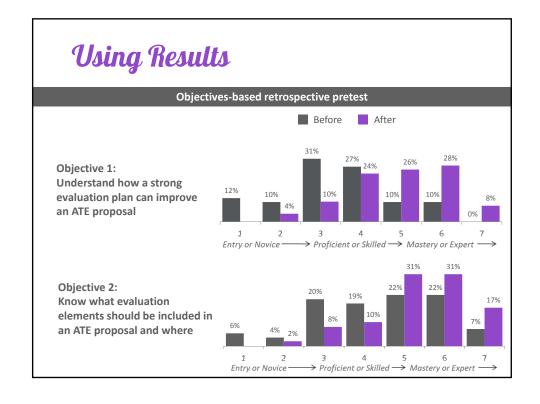




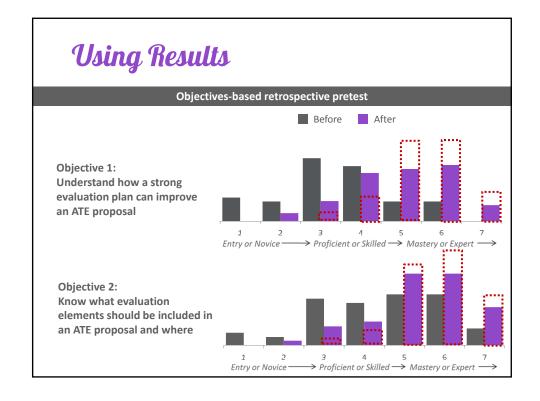








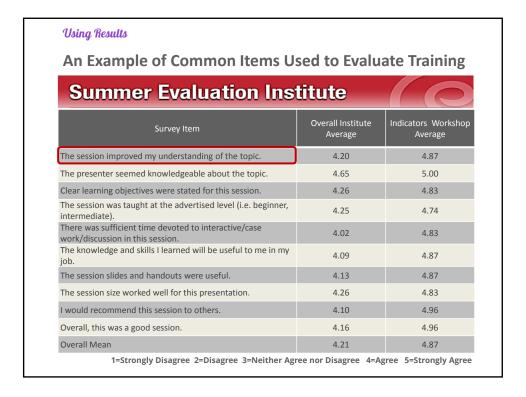




# **Using Results**

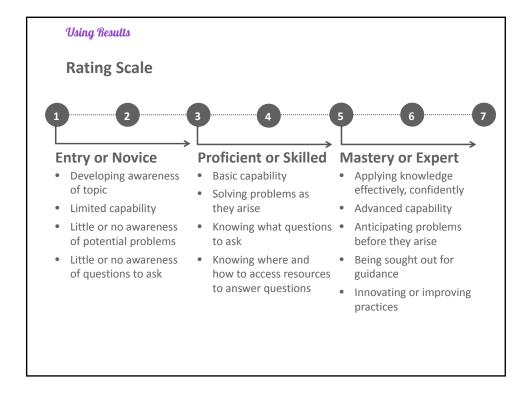
- Why are retrospective pre-test items so informative to evaluate training activities (especially for the instructor)?
- Have these data provided practical insights regarding the intervention (i.e., training)?
- How have I used this information as a platform for action (e.g., adjustments to content, delivery of content)?

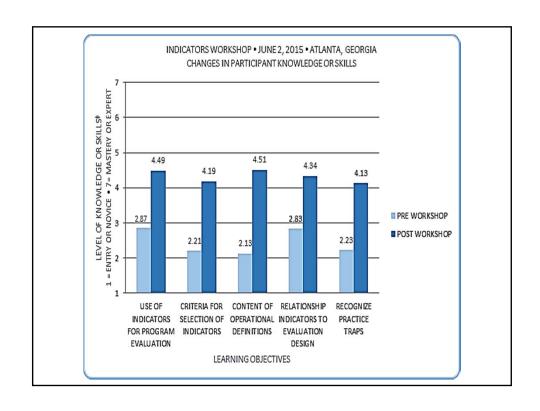




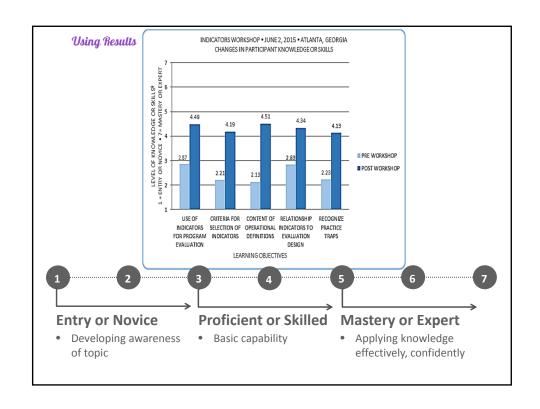
				_	_		r	Pre-test Items to Evaluate Cha Skills bjective listed below, rate your knowledge/skill level before and after the w		_			
		the					•	-,					
1	1					2		3 4 5 6				7	7
	En	try/	Nov	ice	_	+	_	Proficient/Skilled Mastery/Expert					·
								d by: This level is characterized by: This level is characteri	zed	by:			
							s of t	topic – Applying knowledge routinely – Applying knowledge ef	fectiv	ely, c	onfid	ently	
				apab no exi				Basic capabilities – Advanced capabilities     Moderate amount of experience – Extensive experience					
								potential – Solving problems as they arise – Anticipating problems I	befor	e they	arise	2	
		prob						Awareness of questions to ask     Being sought out for gu					
П	-	Little	orn	10 aw	vare	ness	OT C	questions to ask — Knowing where and how to access — Innovating or improving resources to answer questions benefit of others	g pra	ctices	for th	he	ノニ
	Kn	owle	edø	e/sk	cill l	eve	4	Knowl	edge	/ski	ll lev	ıel	
		fore	•					WORKSHOP OBJECTIVES after t	_				
	1	2	3	4 5	5	6	7	Develop and use indicators for program evaluation 1 2	3 4	1 5	6	7	
	1	2	3	4 5	5	6	7	Describe and apply explicit criteria for selection of indicators 1 2	3 4	1 5	6	7	
	1	2	3	4 5	5	6	7	Describe the importance and content of operational definitions for $$\rm 1\ 2$$ indicators	3 4	1 5	6	7	
	1	2	3	4 5	5	6	7	Explain the relationship of indicators to other elements of evaluation design 1 2	3 4	1 5	6	7	
													4















#### **Using Results**



- Involve every learner in exercises and knowledge checks <u>for sure</u>
- Enhance collaboration among participants and with the instructor (beyond the small group exercises already used)
- Sustain engagement through complex technical content
- Create real-time feedback on delivery and receipt of key concepts

### **Using Results**

#### **Data-driven Decisions:**

- Added use of clickers
- Scaled back content to look more deeply at core topics
- Used in-depth knowledge of my own organization to anticipate and meet participant needs

